interfuture
BUSINESS **IT** SYSTEMS

Interfuture News

May is a month that has seen a lot of changes, from the improved weather to various elements of your IT: the **Interfuture Systems Newsletter** has the details!

We introduced new an improved quarantine system for your emails - if you have any questions about that we have all the details on page two. Additionally, we have some working from home advice, **Windows 10** update and reviews for you to take a look at.

We hope you find the newsletter informative. Any feedback or questions please contact us via the links in the footer of the email below.

Reviews

The **Interfuture Systems Trustpilot** is up and running, with two lovely clients having left us fantastic reviews over the last few weeks.

The team are incredibly grateful that their hard work is appreciated: thank you so much for the kind words!

If you have some feedback you'd like to share with us, please go to **interfuture.co.uk/review**

Home-work!

If you're moving to remote working, what IT measures do you need?

Internet: for most office jobs, decent internet speeds are a must. If your Wi-Fi struggles to support video conferencing or the transfer of larger files, it may not be suitable. Consider Wi-Fi extenders or moving your work location in the home, to see if that helps.

Cyber security: the same level of protection you find at the office should be applied to work from home setups. This means multi-factor authentication, VPNs, EDR, everything. If you can't comply with the same standards, it is best not to risk losing important business data.

Hardware: most people will need a laptop or computer of decent quality, one or more monitors to allow users to work on multiple programs at once, and other equipment like a keyboard, mouse, headset for calls, etc.

Office setup: this includes things like a chair (ideally ergonomic to support long hours of work), a desk (consider standing desks to counteract the negative impacts of being sat for too long), and, depending on your needs, a printer and scanner.

Tools: various applications, from the Microsoft 365 suite, to whichever video conferencing app your business uses, to cloud storage options like OneDrive that allow you to collaborate remotely. Bottom line, anything you use in the office, needs to be accessible outside of it.

Backups: either using external hard drives or cloud backups, ensure work isn't being saved just to a computer at someone's home — it can easily be lost, stolen or damaged.

Windows 10 Update

We wanted to remind everyone that **Windows 10** goes end of life in October, meaning that it will no longer be supported.

Without regular updates, performance in **Windows 10** will suffer, from speed to security.

If you haven't already, you need to upgrade to **Windows 11** for a better overall experience!

Quarantine

If your IT support is doing supporting you effectively, they should have email quarantine measures implimented as part of **Microsoft Defender.**

Here are some details on how these measures may have impacted you and what you can do to resolve it:

Why am I not receiving emails that I should be? If emails you know are legitimate are getting caught in the quarantine filter, you can release them manually. If the problem persists, contact your IT support and they can permanently allow that user to get through.

Why am I receiving quarantine report emails? As part of the filters, you will receive an update on what has been quarantined once according to a preset time frame. It may seem frequent, but this is to ensure you don't miss anything important that the filters might have mistakenly picked up.

If you don't want to receive these emails you can let your IT support know, but you won't be able to see if something important is stuck in quarantine by mistake.

How do I release emails from quarantine? When you receive the quarantine report you can either release the email directly from the report or click Review Message to check your entire quarantine inbox. A step-by-step guide is available on our YouTube channel or social media platforms.

If you have any other questions regarding email quarantine procedures, then please let us know. The measures in place may seem extreme, but we promise you, this is all to keep you and your business safe from cyber threats!

Key Point

Remember, email quarantine is different from junk email: they work differently!

Junk email is for low priority or spam items, like marketing or newsletters, which are irritating, but not a threat.

Email quarantine isolates phishing attempts, malware-infected attachments or other content that could compromise your systems.