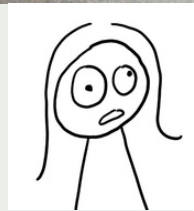## Pareto principle

The Pareto principle states that for many outcomes, roughly 80% of consequences come from 20% of causes (the "vital few"). Other names for this principle are the 80/20 rule.

For example, Microsoft noted that by fixing the top 20% of the most-reported bugs, 80% of the related errors and crashes in a given system would be eliminated.

I would argue that a similar principle applies to IT security, except that the rule could be called the Wipeout principle, whereby 1 incident could cause 100% disruption.

We protect all our Support Service clients with anti-virus software but this is only part of the story. For instance, there is still vulnerability from security breaches and ransomware attacks (often user enabled), the difference of which I will cover next month.

For those interested in our full protection, we offer our Security Operation Centre (SOC), who's function is to monitor, detect, investigate and respond to all threats, and implement recovery and restoration if needed - please visit www.interfuture.co.uk/security for more information.

Marvelous in May

Although enthusiasm may have waned slightly, I think we are still a fast-food free environment and, I am told, we have collectively lost approx. 5.5 stone, so well done us!

With summer fast approaching and the fear that one will either have to expose some flesh, or otherwise melt into a puddle, the pressure is on ...

Newsletter

May is a big month this year, in fact, the whole year has been big, so far.

Recognising that IT security is becoming more and more important, we are expanding the team to accommodate this growing demand. We will be welcoming our first female computer engineer soon (more later) and are seeking a further 3 staff to join the Interfuture family.

So, in this months newsletter I bang on about security again, plus we have more exciting technological advancements to look at and a quick lesson in the monarchy.

Enjoy ...

Tips & Tricks

Outlook - Categories

Colour code your emails and assign each colour a title eg. red "Action Urgent", orange "Action Non-Urgent", green "Info Only":
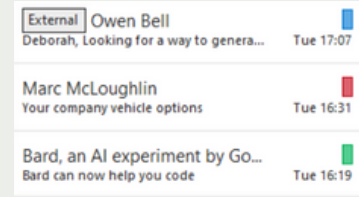
- on the top menu bar select: , All Categories, choose a colour, click Rename. You can also create additional coloured categories here

To search by category/colour:

- click in search box at top of screen, click Search For Categorised Actions, click on required colour/category

Even better - create search folders:

- right click on Search Folders in left hand menu bar, select New Search Folder, Categorised Mail, Choose (then choose your colour/renamed category), ok, ok

What's Happening in May

Obviously, we have a major event this month ... yes that's right, it's the **F.A. Cup Final**! An event that has been running since 1872 .. who knew!!

I believe that there is also another significant event occurring in May ... **EUROVISION**. Interest in this competition seems to have increased significantly in recent years - I put it down to a renewed culture of communal celebrating (probably a reaction to all the "stuff" that's going on in the world).

Of course, the real event this month is the **coronation of our King and Queen consort**.

King Charles III is the 42nd monarch to rule all of England. King Athelstan (924 to 939 AD) is generally considered to be the first monarch, as prior to this England was divided into several kingdoms. However, the United Kingdom didn't come into being until 1707, since when there have been 12 monarchs - King Charles III will be the 13th.

Microsoft Copilot

If you thought Chat GPT and Google Bard were game changers, take a look at at this newly released virtual assistant. This VA is slowly being rolled out to select Microsoft 365 subscribers but in the meantime, you can take a peak via a demo on YouTube.

Like Chat and Bard, Copilot's strength is that it understands natural human language and uses the whole of the Microsoft suit (Power point, Outlook, Excel, Word & Teams) and AI to comply with your requests.