

Welcome R**** & O****

Most of you will be aware that we welcomed R**** to the fold last month and I am pleased to report that he's already part of the furniture! This month we are very excited to announce that O****, our first female engineer, will also be joining the team.

The lads are all in a flutter at the prospect of a GIRL working amongst them and I anticipate the overuse of aftershave and a lot of nervous giggling, until everyone settles down and gets used to the new situation.

A few months ago, we secured an additional building (on site) to house our growing security team, in response to the unprecedented level of cybercrime that is now impacting SME's. O**** will be joining this team enabling us to further develop our services.



Talking of Security ...

Last month I promised to cover the topic of Protection. As previously mentioned, we protect all our Support Service clients with anti-virus software, however, this is only part of the story. We also offer a Managed Cyber Security service which includes:

- 24x7 monitoring of threats
- password policy & mgt
- encryption & endpoint security
- firewall mgt and intrusion detection/prevention
- 24x7 login monitoring & mgt
- security audits and vulnerability scanning
- dark web monitoring
- plus much more

No system can ever be 100% secure and so, if you should be unlucky enough to experience a problem, we will repair and restore your services as quickly as possible.



Newsletter

This month we have a packed Newsletter which could have run to 3 pages (Editor: NO!)

Never a dull moment here: we welcome 2 new (additional) members to the Interfuture team. We hope that O**** will bring some feminine charm and glamour to the engineering team.

There are more useful tips and a heartfelt request from your machines, which I would encourage you to heed.

Finally, an update on what to expect from the coming month.

Enjoy ...





Tips & Tricks - Word

To compare 2 documents:

- open a new word doc
- on top ribbon(s) click REVEW, COMPARE, COMPARE, select documents
- a new document will be generated showing the changes

To combine 2 documents:

- open a new word doc
- on top ribbon(s) click REVEW, COMPARE, COMBINE, select documents
- a new document will be generated combining the 2 documents



What's Happening in June

The month kicks off on a philanthropic footing with national Volunteers' Week from 1st til 7th June - MSVA.org.uk matches volunteers with organisations, if you are interested.

You may also be aware of **The Big Lunch** which takes place throughout June - started in 2009, this idea has really taken off and aims to connect people and encourage friendlier, safer neighbourhoods where people want to share more (especially food, if theirs looks better than yours!).

Continuing on a positive note, 12th - 16th June is Healthy Eating Week but there is no mention of drinking so feel free to make the most of National Beer Day on 15th!

Don't forget Fathers Day on Sunday 18th - there are 2 different theories about when this tradition began but both are in the US around the beginning of the 20th century. One is linked to a memorial sermon honouring fathers after a mining accident which killed 362 men in West Virginia. The other is linked to a woman in Washington, who's father raised her and her 5 siblings, after her mother died. After a sermon on Mother's Day, she felt that Father's should be honoured too.

A Request

Finally, we have received a lot of requests from your computers, asking that you please reboot (restart) them every day because it can improve security, functionality and speed by:

- enabling software updates to be completed and applied
- clearing the system memory (RAM)
- fixing software issues and maintaining system stability by clearing out small glitches, memory leaks, and conflicts
- freeing up resources simply closing a program may not always cause it to release system resources