



Scam

It may interest you to know that even we are subject to attempted cyber attacks and scams - possibly even more so than most, as IT support companies are seen as a useful gateway. Luckily, our robust systems and fantastic security team keep us safe and sound.



Following an attempt on our systems last week, that had come via a compromised contact (non-client), we were able to alert the business immediately. Unfortunately, a significant breach had already taken place and the business in question was left to deal with the consequences, highlighting again how it is always better to be safe than sorry!

Congratulations E****

We are delighted to announce that E**** (LinkedIn profile image shown here) has been promoted to **Help Desk Team Leader**, with immediate effect. Many of you will have spoken with (and indeed been helped by) the charming E**** and this is a well deserved recognition of his expertise and skills.

Ewan has been with us for 3.5 yrs and in that time has gained not only experience but also additional IT qualifications (and a few friends, I'd like to think), an essential part of our culture here.

"What do I like most about my job?" He ponders .."my great team mates and the amazing location". Hmm ... nothing about our lovely clients - sorry guys ...



Newsletter

From all of us here at Interfuture, we wish our clients a very HAPPY EASTER and an enjoyable/relaxing bank holiday.

Our offices will be closed on Good Friday and Easter Monday for help desk enquiries but all our maintenance and security systems continue to operate 24/7 as usual, in the background. Read "Scams" for a cautionary tale about security.

Also, in this issue: dedication, hard work and study gets recognised, and there is more technology news, as Google releases Bard.

Read on ...





What's Happening in April



Apart from Easter, April is both **Stress Awareness Month** and **National Pet Month** (any cat owner can confirm the stress felt at becoming aware that a fur ball is in the process of being expelled onto the carpet/bed/clean washing).

1st April: a day to be vigilant – 4th is **International Carrot day**

6th is **Maundy Thursday** which commemorates Jesus's last supper before his betrayal

21st is **Earth Day** – started in 1970 by a US Senator to protest about the deterioration of the environment

23rd is **St Georges Day** – patron saint of not only England but many other countries, cities and organisations



Microsoft Teams

Tips & Tricks

To save a Chat message that you want to find again easily:

- Hover over message / click the 3 dots on the pop up bar / click "save this message"
- To locate your saved messages: start to type "saved" in the search bar at the top of the page / click on "see your saved list"

Organise the menu at the side of the page by dragging icons into an order that suits you

To remove unused icons – right click / unpin

To add apps – click the 3 dots / select required app

Google Bard



Like buses, another smart AI chat bot has been released (rather sooner than intended, we suspect) hot on the heels of Chat GPT. Although both seem to have similar capabilities, I wonder how truly independent and unbiased they are:

- When asked, Chat GPT said that Bard could only generate poetry (a massive understatement)
- Conversely, a Google search said that Bard was "lightyears ahead (of Chat) in terms of its user-friendly interface. Not only does it ..." (lightyears ahead? Seems almost identical to me)

What I think is clear, is that Bard has been rushed out the door rather quicker than was intended (currently there is a waiting list to use it) and it does warn users that it can, and does, get things wrong. Both Bard and Chat have their strengths and weaknesses, and like all of us, will continue to learn and improve with age (I know what you are thinking ... failing eyesight and knackered knees is NOT an improvement ... just leave me with my dreams ..).